

August 27, 2024

Jared West
Senior Communication Strategist
Student Life Marketing

Dear Jared,

I am writing to offer my sincerest thanks for your intense work – and tremendous partnership – from May to July to creatively, effectively and efficiently execute housing solutions ahead of the 2024-25 academic year.

As soon as we became aware in mid-May that enrollment trends would outpace previous projections, you all joined together — offices and teams from across campus — to determine the projected need of 1,700 beds and developed a plan for alternative space within our portfolio and available spaces from the local community.

Those efforts led to negotiations and contracts for several hundred new beds by early July and even more beds later that month in the community. The Building Services and Operations and Maintenance teams helped with the densification of hundreds of on-campus beds by moving furniture, ensuring proper air handling, carpentry work, painting, welding, plumbing, electrical, and door installation and keying.

A tremendous undertaking over a short period of time. Please know that your individual and collective efforts are greatly appreciated and will ensure our students have a positive housing experience. Thank you again and Boiler Up!

Sincerely,



Mung Chiang
President